CENTRE FOR IMMIGRANT AND COMMUNITY SERVICES (CICS)

PROGRAM PROPOSAL · 2026

Unlocked: Digital Inclusion for Low-Literacy Newcomer Women

A 7-month, mobile-first program helping newcomer women build digital independence, in English and their own language, at their own pace.



WHO THIS PROGRAM SERVES

Newcomer women with low literacy or interrupted formal education, many from Afghan and other communities where limited access to education for women remains common. Many are also mothers, balancing school, healthcare, and daily life while building these skills.

WHAT PARTICIPANTS LEARN

Smartphone Basics
Navigation, calling, and texting — building everyday confidence.

Email & Communication
Creating an account and replying to school or clinic messages.

AI-Assisted Translation
Voice translation, read-aloud, and speech-to-text support.

Daily Life Skills
Transit navigation, online banking, and safe digital shopping.

Staying Safe Online
Recognizing scams and protecting personal information.

PROGRAM AT A GLANCE

7 Months	Bilingual	Small Cohort	Mobile-First
PILOT PROGRAM	FACILITATION	SUPPORTIVE MODEL	SMARTPHONE-BASED

Centre for Immigrant and Community Services (CICS)